



<https://bwchotels.com/job/waiter/>

## Waiter

### Description

- Greet customers and seat them according to their preferences and presents them with the menu.
- Informs guests about the special items for the day and menu changes if any.
- Provide excellent customer services that promote satisfaction.
- Work diligently to achieve outstanding service quality
- Maintain proper dining experience, delivering items, fulfilling customer needs, offering desserts and drinks, removing courses, replenishing utensils, refilling glasses.
  
- Follow all relevant health department rules/regulations and all customer service guidelines
- Clean and polish cutleries, crockery, menus and handle filling of sugar sachet holders, condiment bottles, serviette holders and toothpick holders.
- Keep side station stocked up with fresh plates, cutlery, table clothes, runners, napkins, toothpicks and condiment bottles and jars
- Clean and sanitize tables, chairs, service trays ,food covers, room service trays and counters
- Deliver checks and collect payments.

### Qualifications

Excellent communication and organizational skills with Strong interpersonal and problem solving abilities. Highly responsible & reliable and ability to work cohesively with fellow colleagues.

Minimum of high school or equivalent education degree is required and three years experience as a waiter in hotel industry.

### Hiring organization

BWC Hotels

### Date posted

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